

PIPELINE

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News and happenings about our teams and their families

JUST FOR FUN



TENCARVA GETS SPICY!

Tencarva employees brought the heat and captured attention at this summer's conference for the Georgia Association of Water Professionals. The team handed out Jerry's Caj'n Zalt seasoning, brainchild of our own Jeremy Reese, VP of Sales for Florida and Georgia.



2021 Wannamaker Award Recipient

Tencarva Greensboro welcomed employees back to campus with style and a surprise. Employees were greeted on their first day in office with a catered picnic lunch from Black Powder Smokehouse from Jamestown, NC. "There was music, the weather was beautiful outside. It was a really good social event, which everyone really needed after the type of year and a half we had," said Jennifer Pacini, Marketing Coordinator, Tencarva.

Continuing the festive air, Ed Pearce surprised everyone by handing out the 2021 Wannamaker Award in person to this year's honoree, Michael Bell, *Director of Operations, Tencarva*. The award is presented annually to a Tencarva employee for their commitment to our customers, suppliers, and employees.

Michael is very deserving of the Wannamaker Award and we congratulate him. According to Ed Pearce, "Naming one winner this year was tougher than most, as so many of you have truly displayed the traits of Bill Wannamaker, one of the original Founders of Tencarva for whom the award is named."

Ed addressed the hard work of all employees, companywide: "Thanks again for all your efforts in 2021. Let's not let up. While we have many external threats to our business success, one of our biggest threats is becoming complacent and assuming the good times will continue. The good times will continue, but only if our collective efforts serving our customers continue."







ESSCO Takes New Warehouse Space at Tencarva

In November, ESSCO moved from their original location on Sullivan Street in Greensboro to the Tencarva Greensboro main campus, where they have taken over a newly-emptied section of the warehouse. ESSCO built their Sullivan Street warehouse just two blocks from where they were founded in 1955. Tencarva, previously ESSCO's largest client, bought the company in 2010.

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ANNOUNCEMENTS

ESSCO (continued)

Don Benton, ESSCO Division Manager, shared some of the factors that weighed into the move. "It's a double-edged sword. We're going to miss our nice facility. But we won't miss the rent. It'll be a cost savings for the company." Beyond the savings, the ESSCO and Tencarva teams expect a boost in productivity and synergy between the groups as they work more closely together.

Henry Ritchie, Executive Vice President at Tencarva Machinery, said, "We do a lot of business between the ESSCO and Tencarva divisions. Having them in the same building makes sharing resources easier. Their panel shop and our fabrication department will be able to work hand in hand."

ESSCO has taken over 1,440 square feet of space that is currently being upgraded to fit their needs. Don said, "They're having to build us a control room where we build control panels in their warehouse, replicating what we have here now. It takes a good bit of space, including overhead lifting capabilities." The control room now accommodates the delicate control panel manufacturing, keeping the temperature and humidity at appropriate levels. New inventory racks have also been installed in the warehouse, along with a second vertical lift module.

Salespeople, support staff, and engineers have now made the move, joining the Tencarva team in the existing office space on campus. Don has been proud of how everyone on both teams has come together. "This has been a big team effort...They're going to teach our staff and we're going to teach their staff. The main benefit is the growth of the company."

A few key players have been integral in making this move happen, including Jeff Johnson and Don Benton from ESSCO, Todd Corum and Michael Bell from Tencarva. Henry celebrated their hard work. "Everybody's done a good job. With all the hurdles you have to go through with COVID and with getting contractors in and out, getting supplies delivered, getting everything scheduled, everybody's really stepped up and done an admirable job to make sure it happened by November."





2021 Best Employers

Tencarva ranks among best in NC

Business North Carolina (BNC) magazine recently named Tencarva one of the state's Best Employers. Tencarva came in 19th place among large employers with 250 or more US employees.

The results are based on a survey of all NC-based employees, including all current, full- and part-time North Carolina employees; from the CEO; partners; all the way to line-level employees, including remote employees.

BNC cited the Wannamaker Award, recognizing employees for outstanding work, fun employee contests, weight loss challenges, internal promotions, raffles and office celebrations. Also recognized were Tencarva's policies of profit sharing, tuition assistance, sustainable practices and more.





Above, L to R: Michael Bell, Walter Hieber, Grady Saunders, Jeff Stack, Susan Ingram, Ed Pearce, Jennifer Nordbladh, Jennifer Pacini, Ron Bowen, Nathan Edens

Left: Ed Pearce enjoying the comical antics of Jeff Stack who attended the award ceremony in colorful bow tie regalia.

RECOGNIZING OUR VETERANS



Our Veteran Employees

Recognizing those among us who have served our country

Southern Sales

Casey Bowman, US Army Aftermarket Sales Kelly Criss, U.S. Army Service Technician

Steve Puskaric, US Army Project Manager



Seth Birkeland, US Marine Corp Sales Support Specialist



Donnie Tucker, US Air Force ESSCO Service Technician Hank Webster, US Air Force ESSCO Inside Sales



Casey Bowman



Steve Puskaric



Seth Birkeland

Tencarva Greensboro

Hulin Saunders, US Army Mechanic I

Brenda Haynes, US Army Sr. Operations Support Specialist

Dwayne Hughes, US Army Director of Service

Jim Rivers, US Navy Repair Engineer



L to R: Brenda Haynes, Hank Webster, Hulin Saunders, Donnie Tucker, Jim Rivers

Dawn Swinson, US Navy Sr. Operations Support Specialist

Chesapeake

Faron Lewis, US Navy Mechanic II

Cumming

Mike Brandt, US Navy Application Engineer

Charleston

Lynn Shelton, US Air Force Mechanic I Michael Sparkman, US Army / Navy Mechanic II

Municipal East

Tom Thomas, US Navy Sales Engineer

Nashville

Zach Valko, US Navy Repair Coordinator

Jacksonville

Collin Schmidt, US Army Sales Engineer Chris Van Dyke, US Marine Regional Manager

Memphis

Windell McLain, Chr.
US Navy
Shipping/Receiving Clerk
John Sansom, US Navy
Sales Support Specialist



Dawn Swinson



Faron Lewis



Tom Thomas



Collin Schmidt



Chris Van Dyke

Macon

Fred Elder, US Marine Shipping/Receiving Clerk

Dave Herrick, US Air Force Application Engineer Manager

Lakeland

Travis Poling, US Air Force Sales Engineer David Alexander, US Air Force

Delivery Driver
Terry Davis,
US Marine
Repair Engineer
Stan Duttlinger,
US Navy
Repair Coordinator

Jillian Silvernail, US Air Force Repair Coordinator

Not pictured:

Kelly Criss
Dwayne Hughes
Mike Brandt
Lynn Shelton
Michael Sparkman
Zach Valko
Windell McLain
John Sansom
Fred Elder
Dave Herrick
Travis Poling
Stan Duttlinger





David Alexander



Terry Davis



Jillian Silvernail



ANNIVERSARIES & RETIREMENTS



Larry Strickland From the Bottom Rung to Top Seller

Larry Strickland, Sales Engineer, Lakeland, FL, is a humble man. When asked about his 25-year tenure at Tencarva, he isn't quick to mention his rise from the bottom or his longheld sales record. He just keeps mentioning the people who helped him get where he is today.

It started with a truck driver friend who encouraged Larry to check out opportunities at Hudson Pump. He did and started his career on October 26, 1996. Back then, Robert Hudson was in charge, and Larry says Robert saw something in him and fellow newbie Tony DeJesus that he liked. From up the ladder, Robert's guiding hand had the men moving all around the company, learning every aspect. "Tony and I, we had a hunger to prove that while we might not have a college education, we could make this work."

He started in Shipping & Receiving, then moved to Parts. His impressive skills encouraged Robert to move Larry into the Applications department to learn pumps. "Robert had a vision." That vision carried Larry back and forth between departments. Back in the Applications department, Larry met Collin Schmidt, a sales engineer in Jacksonville, FL. "Collin taught me everything about hydraulics and spent a significant amount of time doing it. My appreciation for him is extremely high for doing that." Under expert tutelage and alongside his hardworking friend, Tony, Larry gained a full working knowledge of all aspects of Hudson Pump.

In 2002, Larry took his knowledge on the road as an outside salesperson. He wasn't sure he was ready, but Robert kept pushing. Larry reminisced on one moment of doubt-turned-frustration: "Robert always let me vent. When we got bought, it was scary. One day, I got aggravated with him, slammed my phone down, stormed out and slammed the door." Larry was on his way to a job interview with another company. Robert caught up to him in the parking lot and tackled him, literally. "You're not going anywhere. You're not leaving. We're going to work through this," he told the young salesman. Larry looks back on this story with thanks.

"[Robert] doesn't know what he did for my career by bearhugging me in the parking lot that day. If he hadn't done that, I don't know what would have happened. It turned out to be the best thing ever. I'm actually glad it happened. You don't know until you go through it."

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LARRY STRICKLAND (continued)

Things just kept getting better for Larry. In 2017, he was recognized for bringing in the highest gross profit in the entire company. That record stood for years. Larry still marvels at how far he's come. "I'm not a degreed engineer. I started from the bottom and worked my way up...If it wasn't



Larry's daughters, Jenna & Breanna

for Robert Hudson pushing me and opening doors - it was very impressive."

Larry has also relied on the support of his wife, Michelle. The couple has been married 30 years this February, but they met back in 1987. One day, a missed school bus led to a chatty car ride together to school, and the rest is history. "We've been together forever." The happy couple have two daughters, Breanna, 17, and Jenna, 15.

Breanna, a senior in high school, is ready to get to college, where she plans to go into the medical field, following her mother's footsteps. Michelle has been a registered nurse since 1994. Jenna, a sophomore in high school, still has time to decide on her career path. Until then, she plays high school soccer and is focused on her grades. Larry brags, "She understands that you can have anything you want, but you have to work for it."

The whole family shares an adventurous spirit. They keep a place in Westgate River Ranch –"The Best Dude Ranch in Florida" – and love to ride Larry's Polaris Razor. "We're big into our vacations. Every year we take a big vacation." A few years ago, Larry took the family to visit his birthplace of Drayton,

England. His father, an American soldier, brought Larry's mother home to the U.S. after a few years of trying to make England work. This year, the Stricklands made another memorable trip by heading West, visiting Salt Lake City, Yellowstone, Olympic Park, the Grand Canyon and more on a marathon road trip spanning 1,700 miles.

Larry has come so far since 1996. From Shipping & Receiving at Hudson Pump to the top of the sales charts across Tencarva, he's done the hard work and put in the hours. But when asked to sum up the last 25 years, he says, "I can't stress enough the relationship I had with Robert Hudson. Without him – Nah. I can't brag about the Hudsons enough." It's just that kind of humility and loyalty that makes Larry the amazing employee he is.



Larry's Polaris RZR

Tom Peaver Retirement

25 years of Customer Service & Quality Fabrication

Tom Peaver was with ESSCO for 25 years. He started in our motor repair facility and transitioned into our panel fabrication group. He left the company for some time to help with a family member in Pennsylvania but was asked to return to ESSCO after his family no longer needed his help.

There is no telling how many panels he personally built. Tom was a very skilled panel builder and had a significant impact on our ability to keep our customer base pleased with our high quality of work. As mentioned in his retirement luncheon, he was a good employee of the company for these many years and a good friend that all will miss.



Tom at his recent retirement party

TEAM NEWS

EMPLOYEE ANNIVERSARIES

35 YEARS:

Bill Allen, Vice President, Southern Sales **Mike Bitting,** Sr. Project Manager, Lakeland Municipal

30 YEARS:

Matt Curtis, Sales Engineer, Charlotte

25 YEARS:

Paul Gustafson, Operations Manager, Beaumont Larry Strickland, Sales Engineer, Lakeland Ben Hursey, Repair Coordinator, Macon

15 YEARS:

Rena Bufkin, Operations Support Specialist, Brookhaven Jacob Mitchell, Service and Repair Manager, Knoxville Rob Moore, Sales Engineer, Nashville Kevin Wilmoth, Service and Repair Manager, Greensboro Equipment Repair

10 YEARS:

Celeste Burkett, Sales Support Specialist, Lakeland Kim Forcella, Sales Support Specialist, Greenville, SC

5 YEARS:

Neil Brooks, Mechanic I, Greensboro
John Cox, IT Helpdesk & Desktop
Support Manager, Greensboro
Joseph Darwin, Sales Engineer, Salem
Kenny Geoghagan, Uniguard National Distributor
Sales Manager, Uniquard

Todd Noderer, Sales Engineer, Lakeland John Rhyne, Sales Engineer, Macon Shawn Roberts, Mechanic I, Richmond Seth Birkeland, Sales Support Specialist, El Dorado Caleb Carter, Sales Engineer, Little Rock

1 YEAR

Spencer Grager, Application Engineer, Greensboro Bobby Hill, Uniguard Technician, Uniguard Ricky Jones, Mechanic I, BMW Repair Jared Knight, Service Technician, Southern Sales Jerry Preuss, IT Systems Administrator, Greensboro Steven Wright, IFS Technical Lead, Greensboro Matt Geraldson, Mechanic Trainee, Southern Sales

Welcome Our New Hires

FALL 2021

Jose Damian Alonso

Mechanic I Greensboro

Teresa Daniels

Sales Support Specialist Richmond

Lori Corbett

General Accountant Greensboro

Chad Hamilton

Mechanic I Macon

Stan Duttlinger

Repair Coordinator Lakeland

Windell McLain

Shipping/Receiving Clerk Memphis

Ann Marie Manailovich

Shipping/Receiving Clerk Lakeland

Jeff McCroskey

Field Service Manager Southern Sales

Kurtis Braun

Mechanic I Lakeland

Matt Bath

Shipping/Receiving Clerk Lakeland

Gregg Prue

Service Technician Lakeland

Matt Altmeyer

Sales Support Specialist Macon

Jeremy Newsom

Uniguard Technician Uniguard

Frank Rittenhouse

Sales Support Specialist Jackson

Malcolm Reitz

Machinist Macon

Jeff King

Design Engineer Greensboro

Brenda Arellano Romero

Operations Support Specialist ESSCO

Mark Douglas

Machinist Brookhaven

Keith Garrison

Operations Support Specialist Greensboro

Andrew Heineck

Sales Engineer Trainee Greensboro

Jonathon Kelley

Machinist Brookhaven

Jeramie Miller

Sales Support Specialist Richmond

Garrett Morris

Service Technician Southern Sales

Angie Rukab

Sales Support Specialist Jacksonville

Noah Gunter

Repair Coordinator Greensboro

PROMOTIONS

Lamar Scott, Service & Repair Manager, Brookhaven Karen Alexander, SSS Manager, Lakeland Becky Burgess, SSS Supervisor, Jackson Lisa Costello, SSS Supervisor, Macon Phil Davis, Senior Repair Manager, Brookhaven
John Marbury, Regional Repair Manager, Brookhaven
Dawn Swinson, Sales Operations Support Specialist,
Greensboro

TEAM NEWS

BIRTHS

Rory Salem was born on Thursday, the 26th of August, at 4 PM. She weighed 7lb 9oz and was 20in long. Mom Madelyn McAden, wife of Spencer McAden, Applications Engineer ESSCO, and baby are healthy and doing great.



FABRICATION IS GROWING

Keith Garrison will be joining the Fabrication and Electrical Group as an Operational Support Specialist in the Greensboro location. Keith has over 20 years of experience of technical knowledge and customer support experience and most

recently worked with Johns Plumbing HVAC in a variety of roles for 16 years.

In his free time, he enjoys volunteering with his church and is also a big NASCAR fan. He has been married to his wife Candace for six years and has a 15-year-old daughter named Ella and a 16-month-old son named Owen.



SUPPORTING OUR COMMUNITIES



Don Jackson, Regional Manager, Tencarva Greenville and the Greenville, SC Branch recently sponsored the Run4Life. The goal of the event is "crushing cancer one step at a time." The run honors the legacy of Caine Halter and all those affected by cancer while benefiting the patients and families of Prisma Health Cancer Institute.



Fred Elder, Shipping & Receiving Clerk, Tencarva Macon, recently participated in "Hawgs 4 HOPE" motorcycle ride, benefiting Jay's HOPE 4 Kids with Cancer. Riding along with Greg Ely, Engineer Manager at Tencarva Macon, Fred was among 250 bikes and 10 jeeps riding as individuals or with local clubs. Fred rode individually, representing the United States Marine Corps. With the support of many sponsors, including Tencarva partner Grand Industrial Transport, the participants raised over \$38,000 to support local families living with childhood cancer.



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